

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: William M. Cullen and David A. Chappell  
SERIAL NO.: 09/993,865  
FILING DATE: November 14, 2001  
TITLE: Message Handling  
EXAMINER: Dhairya A. Patel  
GROUP ART UNIT: 2151  
ATTY. DKT. NO.: 23982-10313

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Dated: October 21, 2008

By: /Greg T. Sueoka/  
Greg T. Sueoka, Reg. No.: 33,800

**AMENDMENT I AND RESPONSE**  
**UNDER 37 CFR §1.111**

Sir:

In response to the non-final Office Action mailed July 21, 2008, please amend the application as indicated herein.